



LIMITED PRODUCT AND CONNECTED EQUIPMENT WARRANTY PROTECTION

This Limited Product and Connected Equipment Warranty ("Limited Warranty") is provided only to the original purchaser of Surge Protectors sold under the Southwire® CCI® and Woods® brand names and should be retained for your records. By using this Surge Protector, you as the original purchaser are asked to carefully read and agree to the following terms and conditions of this Limited Warranty before you use the product. Your use of this product constitutes agreement with all provisions of this Limited Warranty.

Limited Product Warranty

Southwire Company, LLC (SW) warrants to the original purchaser that this Surge Protector will be free from manufacturer defects in material, assembly, and workmanship under normal use for the life of the product, subject to the terms and conditions of this Limited Warranty.

If any defects due to manufacturing should arise during the life of the Surge Protector and all terms and conditions of the Limited Warranty have been met, SW will at its option, either repair or replace the product to the original purchaser without charge. If the product cannot be repaired within a reasonable time or a reasonable price, SW may elect to refund the purchase price instead.

All return shipping charges shall be paid by the purchaser. The purchaser may have other rights which vary from state to state or province to province.

Limited Connected Equipment Warranty

- In the event of a transient voltage spike or surge, this Limited Warranty is valid only if all of the following conditions are met at the time of the occurrence:
- Surge Protector is plugged directly into a properly grounded outlet.
 - All eligible connected equipment is plugged directly into the Surge Protector.
 - The connected equipment is damaged by a covered power surge or spike that passed through the Surge Protector.
 - The Surge Protector is damaged from power surge or spike in an intended application.

SW retains the option to repair or replace the damaged connected equipment with equipment having a fair market value equal to the fair market value of the damaged equipment at the time of damage or the original purchase price, whichever is less, up to the maximum value shown on the package for this product, subject to the terms and conditions set forth below.

Fair market value does not include shipping charges, taxes etc. and shall be determined by the lower of the following:

- The average price for the same or comparable equipment then being offered for sale on eBay® or Ubid®.
- The price quoted in the most current *Orion Blue Book*; and,
- The lowest price the same or similar equipment can be lawfully purchased in the United States or Canada.

This shall be Southwire Company, LLC's maximum and total liability.

This product, like all surge protectors, has a finite life. Even under normal circumstances and in the absence of defects, the product's life will end when the component providing surge protection has depleted its capacity and ceases to provide protection from transient voltage surges and spikes.

SW's obligation shall be reduced by any amounts that the initial purchaser is entitled to recover from other sources regarding the connected equipment, including insurance, other warranty or extended warranty coverage, service contracts, or compensation from the electrical power utility regardless of whether the initial purchaser makes a claim hereunder or actually recovers compensation in any form from the sources referenced above.

The Surge Protectors are intended for household use with appliances and electronic equipment, as specified on the packaging. This Limited Warranty will not cover claims for damages resulting from a lightning strike. To protect against telephone line, network (RJ-45) line, and/or coaxial line transient voltage spikes or surges, use and connect equipment to a SW Surge Protector that offers telephone, network, and/or coaxial line protection. If you are using an AC surge protector that does not have telephone, network, or coaxial line protection, the Limited Warranty is null and void in the event that a transient voltage spike or surge damages any equipment connected through the telephone, network, or coaxial lines.

The Limited Warranty is voided by the following:

- "Daisy-chaining" of the Surge Protector with other surge protectors, extension cords, power strips, UPS devices, or other connectors, in serial fashion;
- Damages from sustained over-voltage as result of, but not solely limited to conditions such as harmful power-grid voltage fluctuations or faulty wiring;
- War, theft, vandalism, or an act of God such as fire, floods, rain, wind, or earthquake;
- Accident, misuse, abuse, and/or damages resulting while the Surge Protector was improperly connected;
- Improper maintenance, installation and/or operation of the Surge Protector or connected equipment in other than a normal operating condition or in such a way as to otherwise fail to comply with the instructions or manuals thereof or otherwise constitute misuse;
- Alteration, opening, tampering or modification of the Surge Protector and/or the connected equipment;
- Damage to, deterioration, and/or wear and tear of the Surge Protector and/or the connected equipment;
- Use with items not designed or intended for such use, such as refrigerators (excluding Appliance series surge protectors), AC motorized power tools, DC power tool chargers, lawn mower/lawn care electric equipment battery chargers, heaters, sump pumps, motor vehicles, dehumidifiers, space heaters, air conditioner, water-related devices (like aquariums), generators, devices for life support, medical or health care devices and the like;
- Determination by SW that any claimed damage did not result from a specified occurrence or that none took place;
- Preventing or refusing to allow SW to promptly inspect the damaged or defective Surge Protector, the damaged connected equipment and/or the site where the damage occurred at SW's request; and/or,
- Refusal to allow damaged equipment to remain available for SW's inspection until claim is finalized.

SW does not incur liability for any of the following in any event:

- loss of, damage to, restoration of, and/or reinstallation of: data, records or software;
- personal injury;
- direct, indirect, special, incidental, multiple or consequential damages;
- loss of profits and/or business interruption – even though damage or loss is caused by negligence or other fault.

To begin the claims processing procedure, please contact us at 1-800-323-9355.

Claims Procedure

1. Contact Consumer Services to return the Surge Protector. Before calling, please be prepared to provide the following information:
 - a) The part/model # of the Surge Protector;
 - b) Date and retailer where you purchased the Surge Protector.
2. Once the Consumer Services representative advises that you may return the product, you will need to ensure the following steps are adhered to:
 - a) Each claim must be filed within 15 days of the date of the occurrence;
 - b) A copy of the original sale receipts for the SW Surge Protector and damaged equipment must accompany the return;
 - c) Provide the exact date and approximate time of the claimed failure along with a brief written description of how the damage occurred and reasonably describe any damage to the connected equipment;
 - d) List all devices that were properly connected to the SW Surge Protector including manufacturer's model number and serial number;
 - e) Copy of all technical assessments and repair estimates from a third party (such as a TV repair shop) explaining the nature of the damage;
 - f) Send the Surge Protector to the appropriate address below, freight prepaid. Original purchaser assumes all shipping costs and assumes the risk of loss or damage occurring during shipping or handling of the Surge Protector.

Send product purchased in the US to:
Southwire Company, LLC.
Consumer Claims
1530 Shields Drive
Waukegan, IL 60085

Send product purchased in Canada to:
Southwire Canada
Consumer Claims
5705 Cancross Court, Suite 100
Mississauga, Ontario L5R 3E9

3. The returned Surge Protector will be tested by SW and the results of this test, together with the technical assessment(s) will be reviewed to determine whether the Surge Protector failed to provide the proper level of protection, as determined by its specifications expressly as listed on this package. You have the right to obtain copies of all reports at your expense.

SW reserves the right to negotiate cost of repairs and designate an equipment repair facility to inspect and estimate the cost to repair damaged equipment. SW may at its option and expense, request that the damaged equipment be sent directly to its place of business. Whenever claims are settled, SW reserves the right to be subrogated under any existing insurance policy the claimant may have.

THE LIMITED WARRANTY IS THE ONLY WARRANTY OF SOUTHWIRE COMPANY, LLC. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, EXCEPT AS PROVIDED BY LAW, INCLUDING THE IMPLIED WARRANTY OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND SUCH IMPLIED WARRANTIES, IF ANY, ARE LIMITED IN DURATION TO THE TERM OF THE LIMITED WARRANTY.

NOTE: Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

If you have additional questions or if you would like to locate the Southwire brands retailer nearest you, please email Consumer.Service@southwire.com or call 1-800-323-9355.

To see the complete family of Woods®/CCI® and Southwire® products, including Surge protectors and Multiple outlet products, visit us at www.colemancable.com.

**SURGE PROTECTOR USER MANUAL
INSTALLATION INSTRUCTIONS**



Thank you for purchasing this Woods®/CCI®/Southwire® Surge Protector by Southwire Company, LLC. Please read these instructions carefully before using.

Connecting Equipment to your Woods®/CCI®/Southwire® Surge Protector

1. For Surge Protectors with a power cord, fully uncoil the power cord to avoid potential overheating of the unit and cord.
2. Ensure Surge Protector and the equipment that you will be connecting is set to the "OFF" position.
3. Plug the Surge Protector directly into a properly grounded 3-wire AC receptacle only.
4. Plug in the equipment that you want to protect directly into the Surge Protector receptacles. Equipment power plug must be fully and securely inserted into the Surge protector, do not plug in partially in order to avoid potential overheating.
5. If your Surge Protector offers telephone, network, and/or coax line protection, please refer to a, b, and/or c:
 - a. Phone/Fax/DSL Protection or Phone/Fax/Modem Protection – Surges can occur on Phone lines and damage sensitive equipment. If your Surge Protector comes with phone line protection, you must pass the connection through the protected jacks on the surge protector.
 - Connect a RJ-11 phone cable from the wall jack to the "IN" jack on the surge protector. Connect another RJ-11 phone cable from the "OUT" jack, on the surge protector. Connect the other phone cable end to the "input" of the device you want to protect.
 - b. Satellite/Cable Protection – Surges can occur on Coaxial lines and damage sensitive equipment. If your Surge Protector comes with coaxial line protection, you must pass the connection through the protected jacks on the surge protector.
 - Connect a coaxial cable from the wall jack to the "IN" connector on the surge protector. Connect another coaxial cable from the "OUT" connector on the surge protector. Connect the other coaxial connector end to the "input" of the device you want to protect.
 - c. Network/Phone Protection – Surges can occur on Network and DSL lines and damage sensitive equipment. If your Surge Protector comes with network data/phone line protection, you must pass the connection through the protected jacks on the surge protector.
 - Connect a RJ-11 phone or RJ-45 network cable from the wall jack or from the router to the "IN" jack on the surge protector. Connect another RJ-11 phone or RJ-45 network cable from the "OUT" jack on the surge protector. Connect the other network or phone cable end to the "input" of the device you want to protect.
6. Press the Surge Protector power switch to the RESET ("on") position and turn equipment power on.

Note: This product, like all surge protectors, has a finite life. It is recommended that you replace your surge protector every 2-3 years. This Surge protector features an internal protection that will disconnect the surge protective component at the end of its useful life. The device will continue to provide electricity to the connected equipment, however, will no longer protect against transient voltage spikes or surges. If this situation is undesirable for this application, the Surge protector should be replaced to ensure the connected equipment is protected.

Caution and Warnings: Designed for indoor use in dry location only. Not intended for use with aquariums. Surge protectors are not lightning arrestors and will not protect connected equipment from a lightning-strike induced current.

Product Features and Benefits

Product features will vary by model. Selected Woods®/SW® models may include some or all of the features listed below.

Joule Rating
A joule is a measurement of energy. The HIGHER the joule rating, the more energy the surge protector can absorb.

Satellite/Cable Protection
Protects satellite and cable receivers, and other sensitive electronic equipment from surges and spikes that can occur on coaxial cable, antenna, satellite and broadband modem lines. Coax connection is shielded to allow for higher bandwidth signal reception.

Network/Phone Protection
Combination jack protects home office network equipment and high-speed DSL connections from surge and spikes that can occur on network or phone lines. Network/Phone connection is protected with electronic components that allow maximum performance, quality data transfers, and download speeds.

Phone/Fax/DSL Protection or Phone/Fax/Modem Protection
Protects phones, fax machines, modems and routers from surges and spikes that can occur on phone lines. Phone/Fax/DSL connection is protected with electronic components that allow maximum performance, quality data transfers, and download speeds.

USB Charge Ports
Two convenient ports to recharge Mp3 players, Smartphones, and Hands-free devices.

USB Charger Indicator
Illuminated LED shows the device plugged into the USB port(s) is charging.

Safety Covers
Slide to open/close; protect users from accidental contact and keeps dust and debris away from unused outlets.

Transformer Outlets
Wider spaced outlets allow for transformer adapters to be plugged in without blocking other outlets.

Side Entry Outlets
Space-saving design allows for furniture to be placed close to wall.

Surge Protection Alarm
Alarm will sound notifying when the surge protection circuit has exceeded its design capacity. To continue protecting your connected equipment, the surge protector should be replaced.

Surge Indicator
Illuminated LED shows the unit is working properly and connected equipment is protected. If LED is no longer illuminated, the surge protector should be replaced in order to continue protecting your connected equipment.

Ground Indicator
Illuminated LED shows the unit is plugged into a properly grounded wall receptacle. If LED is not illuminated, the wall outlet may not be properly grounded. It is recommended that you consult with a licensed Electrician.

RESET(On)/OFF Power and Circuit Breaker Switch
On/OFF power and 15A resettable circuit breaker is conveniently combined into one switch. Selected Woods®/SW® models come equipped with a lighted power switch to indicate power on load.

In case of overloading, the circuit breaker will safely shut off all power. To eliminate overload:
i. unplug all equipment from the surge protector,
ii. turn "off" power on each piece of equipment,
iii. press the "RESET" switch on the surge protector, and
iv. re-plug and turn "on" the power of each equipment one-at-a-time into the surge protector.
Combined connected load must not exceed listed wattage.

Right Angle Plug
Allows furniture to be placed close to wall.

EM/RFI Noise Filtration
Woods® advanced filtration circuitry allows for maximum performance by allowing only clean power to enter your equipment, and reducing harmful EM and RFI noise that may cause unexpected data loss and unintended signal infiltration.